



# COMMUNICATE 2016

Use your words

**"The greatest problem with communication is the illusion that it has been accomplished" - G.B. Shaw.**

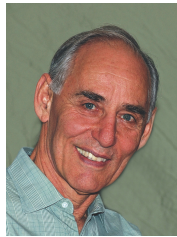
Effective communication is key to the prevention, management and resolution of conflict: but what skills do we need? Do not miss this unique opportunity to hear both internationally recognised and local communication and conflict resolution experts discuss this important topic from all perspectives – and to join in the conversation.

## MC Keynote Speakers



**Anne Fulwood**

Media Director, Ogilvy PR  
Australia and Corporate  
Communication Specialist



**Ken Cloke**

Director, Center for Dispute  
Resolution. Mediator,  
Arbitrator and Author (USA)



**Joanna Kalowski**

International Mediation  
and Cross Cultural  
Communication Specialist



**Hugh Mackay**

Social Researcher  
and Author  
"Why Don't People Listen"



**John McDonald**

CEO, ProActive ReSolutions  
Conflict Management  
Specialist



**Bill Hewlett**

Family Dispute  
Resolution  
Specialist (UK)

### Who should attend?

- Mediators, Arbitrators, Conflict Coaches
- Lawyers with an interest in alternative/appropriate dispute resolution (ADR)
- Business Owners and managers striving for better staff collaboration, and productivity
- In-House Counsel and HR Managers seeking to minimise the costs of employment disputation/litigation
- Parents and Family Dispute Practitioners
- Teachers, Doctors and Nurses

### Registration information

To register, please request, complete and return a registration form, or head to [www.communicateconference.com](http://www.communicateconference.com) to buy online. Early-bird discounts available for registrations completed before 30 July. CPD / CLE points available.

### Other confirmed speakers/panellists include

**Joan Goldsmith**  
Leadership Coach and  
Conflict Resolution Specialist

**Max Kimber SC**  
Barrister and Alternative Dispute  
Resolution Specialist

**Anna Booth**  
Deputy President,  
Fair Work Commission

**Mike Roddy**  
Director, Client Engagement,  
Randstad

**Stephen O'Ryan QC**  
Barrister and  
Family Dispute Specialist

**Justice Robert McClelland**  
Family Court  
of Australia

**Sydney, September 26th-27th**

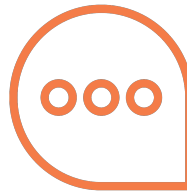
**The Ballroom, Sofitel Sydney Wentworth**

For full event and speaker details, head to:  
[www.communicateconference.com](http://www.communicateconference.com)

Proudly supported by:



# Delegate details



# COMMUNICATE 2016

Complete the fields below and email this form (just this one page) to alex@onqevent.com.au

Name: .....

Contact number: .....

Surname: .....

Email address: .....

Organisation: .....

Special requirements? (Dietary etc.)

Professional title / position: .....

.....

## Registration Fees (Please tick relevant fees for registration)

Fees in AUD:

### Communicate 2016 – 2 Day Conference

- Early Bird (registrations received prior to July 30) @ \$1,375 + GST
- Regular (registrations received after July 30) @ \$1,575 + GST

### Communicate 2016 – Conference Dinner

- Early Bird (registrations received prior to July 30) @ \$145 + GST
- Regular (registrations received after July 30) @ \$175 + GST

## Payment

A Tax Invoice will be issued by On Q Event Management Pty Ltd for all registrations.

(Please tick)

- I wish to pay by cheque payable in Australian Dollars to On Q Event Management Pty Ltd

(Please mail this completed form and cheque to On Q Event Management, 127 Chandos Street, Crows Nest NSW 2065)

- I wish to pay by EFT to On Q Event Management Pty Ltd

(Please make payment to St George Bank – BSB: 112-879 Account Number: 068 203 630)

Please use your last name as reference and email this completed form and copy of funds deposit to alex@onqevent.com.au)

- I wish to pay the amount of \_\_\_\_\_ by Visa Mastercard Amex (circle your selection)

Card No:

CCV:

Expiry Date:

Name of Cardholder:

Signature of Cardholder:

- Please note, a 3% handling fee will apply to all credit card transactions.
- Your credit card will be charged by **On Q Event Management Pty Ltd**

### Program Amendments

Although every effort will be made to keep presentations as represented, the organisers reserve the right to make any necessary changes to the programme and cannot take responsibility for any speakers who cancel their appearance.

### Cancellation Policy

Cancellations must be advised in writing at least 15 working days prior to the event. An administration fee of 20% will be incurred for cancellations. A refund will not be given if a delegate fails to attend or a cancellation is received within 15 working days prior to the event. Substitutions within organisations can be made up to 2 working days prior to the event without penalty.

### Registration Fees

Communicate 2016 – 2 Day Conference

- Fee includes arrival tea and coffee, morning and afternoon tea and lunch – Day One.
- Fee includes arrival tea and coffee, morning tea, lunch and networking drinks – Day Two.

Communicate 2016 – Conference Dinner, Monday 26 September

- Fee includes 3 course alternate service dinner and beverages (beer, wine, soft).

### Privacy Statement

The information provided in this registration form will be used to: process payment, create a conference name tag, publish in a participants list for the event (provided to sponsors), and used in mailing list for future related events. Please email alex@onqevent.com.au if you do not want your details included in participants list or retained for our mailing list.

### Photo Disclaimer

Photos taken at the event may be used for marketing purposes including internal external websites and social media. If you do not wish to have your photo published, please tick here ( )